

Cambridgeshire County Council Quality of Life Survey

District summary report

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Demographic breakdown

20% of sample

- ❖ 50% female, 50% Male
- ❖ 23% are 18–24-year-olds
- ❖ 40% are AB SEG
- ❖ 75% White, 25% ethnic minority
- ❖ 28% disabled
- ❖ 54% rent their homes (highest proportion out of districts)
- ❖ 33% not employed
- ❖ 36% have dependent children

- ❖ Lowest mean happiness out of the districts (7.13 vs 7.25)
- ❖ 86% concerned by Cost of Living increases (average 86%)
- ❖ 75% concerned by climate change (average 76%)
- ❖ 57% concerned by investment and jobs (average 52%)

Cambridge City Overview

 Are residents happy and healthy?

- 60% **see family and friends** as often as they would like (average 64%)
- 63% feel they have enough **free time** (average 64%)

- 44% have struggled with their **mental health** in the last year (average 37%)
- 38% often feel **lonely** (average 29%)

- 35% of parents say their child has experienced mental health problems this year (30%)
- 71% of parents feel their child has good relationships with their peers (average 69%)

- 41% report struggling with their **physical health** this year (average 40%)
- 48% report their mental or physical health has been impacted by Covid-19 (average 39%)

Q7. Thinking about your life specifically at the moment, to what extent do you agree or disagree with the following statements? Base: n=5,500
 Q20. Do you agree with the following statements? Base: n=5,500

Cambridge City (continued)



Views on their local community

- 80% agree people from different backgrounds get on well together (average 80%)
- 80% feel safe (average 84%)
- 71% feel like they belong (average 75%)
- 68% know where to go to find out how to get involved e.g. volunteering (average 73%)



Views on services

- Cambridge City has the **highest** levels of **satisfaction** with **services for children with SEND** (60% satisfied) and **road and pavement maintenance** (32% satisfied) compared to other districts.
- Cambridge City has the **highest** level of **dissatisfaction** with **trading standards** (30% dissatisfied), **street lighting** (26% dissatisfied), **waste management** (22% dissatisfied), **registration services** (21% dissatisfied) and **library services** (18% dissatisfied) than other districts.

Demographic breakdown

20% of sample

- ❖ 51% female, 49% Male
- ❖ 7% are 18–24-year-olds
- ❖ 39% are AB SEG
- ❖ 94% White, 6% ethnic minority
- ❖ 28% disabled
- ❖ 70% own their homes
- ❖ 34% not employed
- ❖ 36% have dependent children

- ❖ Third highest mean happiness out of the districts (7.29 vs 7.25)
- ❖ 86% concerned by Cost of Living increases (average 86%)
- ❖ 75% concerned by climate change (average 76%)
- ❖ 50% concerned by investment and jobs (average 52%)

East Cambs Overview

 Are residents happy and healthy?

- 67% **see family and friends** as often as they would like (average 64%)
- 64% feel they have enough **free time** (average 64%)

- 36% have struggled with their **mental health** in the last year (average 37%)
- 29% often feel **lonely** (average 29%)

- 31% of parents say their child has experienced mental health problems this year (30%)
- 65% of parents feel their child has good relationships with their peers (average 69%)

- 40% report struggling with their **physical health** this year (average 40%)
- 34% report their mental or physical health has been impacted by Covid-19 (average 39%)

Q7. Thinking about your life specifically at the moment, to what extent do you agree or disagree with the following statements? Base: n=5,500
 Q20. Do you agree with the following statements? Base: n=5,500

East Cambridgeshire (continued)



Views on their local community

- 80% agree people from different backgrounds get on well together (average 80%)
- 86% feel safe (average 84%)
- 77% feel like they belong (average 75%)
- 76% know where to go to find out how to get involved e.g. volunteering (average 73%)



Views on services

- East Cambridgeshire has the **highest** levels of **satisfaction** with **street lighting** (81% satisfied), **trading standards** (75% satisfied) and **services for younger people** (64% satisfied) compared to other districts.
- East Cambridgeshire did not report the highest levels of dissatisfaction for any services compared to other districts.

Demographic breakdown

20% of sample

- ❖ 51% female, 49% Male
- ❖ 8% are 18–24-year-olds
- ❖ 24% are AB SEG
- ❖ 96% White, 4% ethnic minority
- ❖ 34% disabled
- ❖ 67% own their homes
- ❖ 42% not employed
- ❖ 32% have dependent children

- ❖ Lowest mean happiness out of the districts (7.11 v 7.25)
- ❖ 86% concerned by Cost of Living increases (average 86%)
- ❖ 71% concerned by climate change (average 76%)
- ❖ 54% concerned by investment and jobs (average 52%)

Fenland Overview

 **Are residents happy and healthy?**

- 65% **see family and friends** as often as they would like (average 64%)
- 68% feel they have enough **free time** (average 64%)

- 38% have struggled with their **mental health** in the last year (average 37%)
- 28% often feel **lonely** (average 29%)

- 30% of parents say their child has experienced mental health problems this year (30%)
- 70% of parents feel their child has good relationships with their peers (average 69%)

- 41% report struggling with their **physical health** this year (average 40%)
- 38% report their mental or physical health has been impacted by Covid-19 (average 39%)

Q7. Thinking about your life specifically at the moment, to what extent do you agree or disagree with the following statements? Base: n=5,500
 Q20. Do you agree with the following statements? Base: n=5,500

Fenland (continued)



Views on their local community

- 71% agree people from different backgrounds get on well together (average 80%)
- 79% feel safe (average 84%)
- 72% feel like they belong (average 75%)
- 70% know where to go to find out how to get involved e.g. volunteering (average 73%)



Views on services

- Fenland has the **highest** levels of **satisfaction** with **library services** (87% satisfied) and **waste management** (85% satisfied) compared to other districts.
- Fenland has the **highest** levels of **dissatisfaction** with **services for younger people** (44% dissatisfied), **public health** (36% dissatisfied) and **park & ride and guided busway services** (34% dissatisfied) compared to other districts.

Demographic breakdown

20% of sample

- ❖ 50% female, 50% Male
- ❖ 8% are 18–24-year-olds
- ❖ 39% are AB SEG
- ❖ 93% White, 7% ethnic minority
- ❖ 25% disabled
- ❖ 70% own their homes
- ❖ 35% not employed
- ❖ 34% have dependent children

- ❖ Second highest mean happiness out of the districts (7.31 v 7.25)
- ❖ 87% concerned by Cost of Living increases (average 86%)
- ❖ 77% concerned by climate change (average 76%)
- ❖ 51% concerned by investment and jobs (average 52%)

Huntingdonshire Overview

 Are residents happy and healthy?

- 66% **see family and friends** as often as they would like (average 64%)
- 62% feel they have enough **free time** (average 64%)

- 34% have struggled with their **mental health** in the last year (average 37%)
- 27% often feel **lonely** (average 29%)

- 26% of parents say their child has experienced mental health problems this year (30%)
- 66% of parents feel their child has good relationships with their peers (average 69%)

- 40% report struggling with their **physical health** this year (average 40%)
- 36% report their mental or physical health has been impacted by Covid-19 (average 39%)

Q7. Thinking about your life specifically at the moment, to what extent do you agree or disagree with the following statements? Base: n=5,500
 Q20. Do you agree with the following statements? Base: n=5,500

Huntingdonshire (continued)



Views on their local community

- 80% agree people from different backgrounds get on well together (average 80%)
- 85% feel safe (average 84%)
- 76% feel like they belong (average 75%)
- 73% know where to go to find out how to get involved e.g. volunteering (average 73%)



Views on services

- Huntingdonshire has the **highest** levels of **satisfaction** with **park & ride and guided busway** (80% satisfied), **public health** (71% satisfied) and **services for older or vulnerable people** (61% satisfied) compared to other districts.
- Huntingdonshire did not report the highest levels of dissatisfaction with any services compared to other districts.

Demographic breakdown

20% of sample

- ❖ 51% female, 49% Male
- ❖ 7% are 18–24-year-olds
- ❖ 48% are AB SEG
- ❖ 89% White, 11% ethnic minority
- ❖ 21% disabled
- ❖ 72% own their home (highest proportion out of districts)
- ❖ 35% not employed
- ❖ 37% have dependent children

- ❖ Highest mean happiness out of districts (7.43 v 7.25)
- ❖ 86% concerned by Cost of Living increases (average 86%)
- ❖ 82% concerned by climate change (average 76%)
- ❖ 48% concerned by investment and jobs (average 52%)

South Cambridgeshire Overview

 **Are residents happy and healthy?**

- 64% **see family and friends** as often as they would like (average 64%)
- 62% feel they have enough **free time** (average 64%)

- 32% have struggled with their **mental health** in the last year (average 37%)
- 22% often feel **lonely** (average 29%)

- 31% of parents say their child has experienced mental health problems this year (30%)
- 75% of parents feel their child has good relationships with their peers (average 69%)

- 36% report struggling with their **physical health** this year (average 40%)
- 36% report their mental or physical health has been impacted by Covid-19 (average 39%)

Q7. Thinking about your life specifically at the moment, to what extent do you agree or disagree with the following statements? Base: n=5,500
 Q20. Do you agree with the following statements? Base: n=5,500

South Cambridgeshire (continued)



Views on their local community

- 86% agree people from different backgrounds get on well together (average 80%)
- 89% feel safe (average 84%)
- 80% feel like they belong (average 75%)
- 77% know where to go to find out how to get involved e.g. volunteering (average 73%)



Views on services

- South Cambridgeshire has the **highest** levels of satisfaction with **registration services** (87% satisfied), **waste management** (85% satisfied) and **street lighting** (81% satisfied) compared to other districts.
- **South Cambridgeshire** has the **highest** levels of **dissatisfaction** with **road and pavement maintenance** (84% dissatisfied), **services for children with SEND** (52% dissatisfied) and **services for older or vulnerable people** (43% dissatisfied) compared to other districts.