

Parent Partnership Service

A service for parents and carers of children and young people with special educational needs

Confidential Advice Line Link (CALL)

Phone: ☎ 01223 699214

10am – 12noon and 2pm – 4pm

Monday to Friday, Term Time only

E-mail: ✉ pps@cambridgeshire.gov.uk

Newsletters, Training and Website

Phone: ☎ 01223 699211

E-mail: ✉ ppsadmin@cambridgeshire.gov.uk

PPS Website 🌐

www.cambridgeshire.gov.uk/pps

Parent Partnership Service,
Cambridgeshire County Council,
CC1101,
Castle Court,
Shire Hall,
Cambridge,
CB3 0AP

We provide an answerphone if a member of staff is not available to take your call.

Last updated 3/3/2010

Please ask us for copies of this leaflet in Braille, on audio cassette or in a different language.

Prosimy pytać u nas o kopie niniejszej ulotki w języku Braille'a, w wersji audio lub w innym języku.

Prašome mūsu teirautis šio informacinio lapelio kopijų Brailio raštu, garsajuostėje ar kita kalba.

Caso necessite, peça-nos cópias deste folheto em Braille, cassete áudio ou numa língua diferente.

এই প্রচারপত্রটির কপি ব্রেইল, অডিও ক্যাসেটে বা অন্য কোন ভাষায় পেতে চাইলে দয়া করে আমাদের নিকট অনুরোধ জানান।

مختلف زبان میں درکار ہو تو برائے کرم ہم سے درخواست کریں۔

الفاظ کو سمجھ کر پڑھنے کی زبان میں، آڈیو کیسٹ پر یا کسی اگر آپ کو اس کتابچہ کی نقل بریل یعنی نابینا لوگوں کی

请向我们索取本小册的其他版本，包括盲文、录音带或另一种语言的译本。

Mangyaring hingin kami para sa mga kopya ng polyetong ito sa Braille, sa audio cassette o sa ibang wika.



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Can we help?



www.cambridgeshire.gov.uk/pps

Cambridgeshire Parent Partnership Service

Partnership with Parents plays a key role in promoting a culture of co-operation between parents, schools, local authorities and others. This is important in enabling children and young people with SEN to achieve their potential.’
(Revised SEN Code of Practice 2001 Section 2.1)

‘Parents hold key information and have a critical role to play in their children’s education. They have unique strengths, knowledge and experience to contribute to the shared view of a child’s needs and the best ways of supporting them. It is therefore essential that all professionals (schools, local authorities and other agencies) actively seek to work with parents and value the contribution they make.’
(Revised SEN Code of Practice 2001 Section 2.2)

The services we provide

We provide:

- ❑ ‘accurate, neutral information on rights, roles and responsibilities within the SEN process’
(revised SEN Code of Practice 2001 Section 2.21);
- ❑ a confidential advice line;
- ❑ information about national and local voluntary organisations for parents and carers;
- ❑ access to workshops and information sessions for parents and practitioners;
- ❑ links to community based support groups so parents and carers can access independent support;
- ❑ materials translated into other languages, into Braille or on to tape, on request;
- ❑ access to an independent mediation service.

You can also get help from:

- the class teacher, Special Needs Co-ordinator (SENCo) or the Headteacher at your child’s school;
- pre-school services, the Visual Impairment Service and the Hearing Impairment Service;
- local and national voluntary organisations;
- the health visitor, community nurse or doctor; and
- the Student Assessment Service (if there has been a request for statutory assessment).

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Copies of our Confidentiality and Impartiality Policies are on our website.