

Appendix 5**IMPLEMENTATION ACTION PLAN****BEST VALUE REVIEW OF SHELTERED HOUSING:**

TIER	ACTION	BY WHOM	BY WHEN
County-wide	1. Ensure that all commissioners and sheltered housing providers sign up to the vision and principles for older people (set out in the Foreword)	Commissioning Body	Sept 2004
	2. Clarify outcomes and targets for the agreed PIs (Para 7.2.1 as amended) bearing in mind S31 agreement and LPSA targets	Commissioning Body	Sept. 2004
	3. Determine whether there are other outcome measures (such as re-let time, length of tenancy, use of communal facilities) that should be used to demonstrate impact	Commissioning Body	Sept. 2004
	4. Put in place monitoring arrangements by which localities can be held to account against 2 and 3	Commissioning Body	Sept. 2004
	5. Set out overall expectations of localities in relation to the housing role and options in relation to care pathways and ensure that these are covered in older people strategies and/or older people housing strategies	Commissioning Body	Nov.2004
	6. Ensure that localities co-ordinate the production of a directory of housing choices adopting a standard framework by an agreed deadline	Commissioning Body	April 2005
	7. Establish minimum standards for the quality of sheltered and extra care housing, and the qualifications and competencies of staff, taking account of QAF, Code of Practice for sheltered housing and retirement housing standards.	Commissioning Body	Nov. 2004
	8. Establish five and ten-year targets for the level of sheltered and extra care housing pro rata to 65+ population for each locality	Commissioning Body	Nov. 2004
County-wide	9. Establish targets for the provision of community alarms in each sector of housing (private, public sector and sheltered) pro rata to 65+ population for each locality	Commissioning Body	Nov 2004

TIER	ACTION	BY WHOM	BY WHEN
Localities	4.1 Ensure that these monitoring requirements and accountability arrangements can be fulfilled		
	5.1 Establish housing role in relation to SAP, discharge planning, pre – tenancy assessments, needs assessment and support planning		
	6.1 Produce directory of housing choices adopting a standard framework		
	10.1 Tackle waiting times for aids and adaptations		
	8.1 Develop a business plan to set out how the standards of provision and five and ten-year targets for levels of provision will be achieved		
	9.1 Promote the availability of community alarms for all older people in line with the targets for private, public and sheltered housing		
	11.1 Localities to consider integrating community alarm and sheltered warden staff with primary and social care staff		
	12.1 Localities to promote diversity and choice in line with Quality and Choice for Older People, including in the leasehold sector, and in response to the recommendations in para 7.7 (particularly regarding flexible support)		
Providers	4.2 Ensure that these monitoring requirements and accountability arrangements can be fulfilled	Sheltered housing providers	
	5.2 Establish housing role in relation to SAP, discharge planning, pre – tenancy assessments, needs assessment and support planning	Sheltered housing providers	
Providers	6.2 Produce directory of housing choices adopting a standard framework	Sheltered housing providers	
	10.2 Tackle waiting times for aids and adaptations	Sheltered housing providers	
	8.2 Develop a business plan to set out how the standards of provision and five and ten-year targets for levels of provision will be achieved	Sheltered housing providers	

TIER	ACTION	BY WHOM	BY WHEN
	9.2 Promote the availability of community alarms for all older people in line with the targets for private, public and sheltered housing	Sheltered housing providers	
	9.3 Cease contracts with non ASAP accredited community alarms providers by March 2006	Sheltered housing providers	March 2007
	12.2 Providers to promote diversity and choice for BME groups and alternative forms of provision (para 7.7)	Sheltered housing providers	
	13.2 Providers of the 16 schemes referred to in para 7.8 (2) to examine the feasibility of scheme/service re-modelling (linked as necessary to 8.2 and 8.1 above)	Sheltered housing providers	
	14.2 Providers to develop and sustain a good practice group that informs local best practice and commissioning in localities, with an annual report on activity to the Commissioning Body	Sheltered housing providers	