

Cambridgeshire Libraries, Archives & Information Service

Linton Library

Library Profile

2006/07

September, 2007

Foreword

For several years Cambridgeshire's library service has been developing the information it provides about the development and performance of its libraries. In a spirit of open and pro-active provision of information about the service, for the last few years a series of library profiles and other information sources has been made available in both paper and electronic formats.

The library profile is intended to give a rounded view of how each library in the service is performing in relation to others of a similar size within the authority; it is designed to provide contextual information about the library - for example access, local age profile, issue figures; and it investigates the learning, promotional and other activities in which the library has been engaged.

This library profile is a core element in a three-part plan to enable library customers and staff to be better informed about their library. A series of library information posters is displayed in every library - giving snapshot information on performance and other activities, and during the course of the last few years a programme of Library Development events has been rolled out. Using the library profile as the basis for engagement, these events enable library staff and managers to talk to local people, councillors and others about their library, its progress and its future. Findings from the events have been used to inform the service's ongoing planning processes, and progress against the actions identified is now displayed in each library.

If you would like to make any comments or enquiries about your library profile please contact

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Library Profile

LINTON LIBRARY 2006/07

Note: This profile represents a snapshot of the library during the year 2006/07. The profile is updated annually. Please check our website for up-to-date information (www.cambridgeshire.gov.uk/library)

A Summary Of Linton Library

Linton Library is an attractive, busy service point with excellent links to its thriving community, and it continues to deliver a successful mix of services which are much appreciated by its customers.

An Extended View Of Linton Library

1. Accommodation

Linton Library has occupied purpose built accommodation within the Cathodeon Centre, a community building on the edge of the village, since 1999. There is a car park at the library.

2. Opening hours

This library opens for 20 hours a week:

Monday	Closed		
Tuesday	10.30-1.00	2.00-5.00	
Wednesday		2.00-5.00	6.00-8.00
Thursday	Closed		
Friday	10.30- 1.00	2.00-5.00	6.00-8.00
Saturday	10.00-12.00		

3. Accessibility

CAR PARK - Yes

PUBLIC TRANSPORT - The main bus route between Haverhill and Cambridge runs close by and there are some infrequent links to adjoining villages.

PUBLIC TOILET - Yes

EASE OF ACCESS - Wheelchair friendly and fully accessible for all

4. IT equipment

Number of People's Network and other computers	PN-Adult	PN Children's	Total
	6	1	7

5. Activities

- Learning

Linton's "Senior Surfers" meet regularly at the library for shared learning about ICT and the World Wide Web.

- Reading Groups /Friends group

There are three reading groups based around Linton Library. Linton's Friends Group is also a Reading Group, and successfully combines both roles.

- Exhibitions, displays and events

Displays are organised on an occasional basis, with the assistance of the library service and other specialists, for example the Reading Mission, the Story time display and circulating collections.

A Library Development Day and Customer Appreciation Day was held this year.

A monthly Police Surgery was held.

- Children's activities

During term time, there is a fortnightly story time, delivered by volunteers from the community and regular school visits. Linton Library participates in the Library Service's summer reading scheme for children every year. This year's "Reading Mission " was very successful, attracting a large number of participants and 80 finishers.

There have been visits to Toddler Groups to promote Bookstart Bags. Linton Library has been involved with the extremely successful Children's Book Festival held in the village. Mr Rainbow paid a very enjoyable visit.

6. Special Events Through The Year

- The Library is planning to participate in the Linton Reading Festival

Library Users And The Local Community

1. Active/regular users

- Number of borrowers registered at this library: 2822
- Number of borrowers with one or more items on loan: 359
- Number of “active” borrowers at this library (those who have borrowed within last 12 months): 1131

2. Membership – new members during 2006/07

Average new members per month	15
Average for this level of library in Cambridgeshire	22

3. Visits

	Visits		
	2005/06	2006/07	%+/-
This Library	16640	15704	-6%
Average for this level of library in Cambridgeshire	18098	16831	-7%

	Visits per open hour		
	2005/06	2006/07	%+/-
This Library	16	15	-6%
Average for this level of library in Cambridgeshire	18	17	-6%

4. Long term trend in visits

	% change over 5 years
This Library	-11%
Average for this level of library in Cambridgeshire	-8%

5. Local community age profile

This table shows the age breakdown of residents within the catchment area of the library, together with information about the age of customers currently using the library.

Age Group	Residents (from 2001 Census)		Library Customers (from PLUS surveys)
	Number	% of Library Catchment	% of Library Customers
0-4	624	6.2%	11.7%
5-9	634	6.3%	13.4%
10-14	676	6.7%	4.6%
15-19	627	6.3%	0.0%
20-24	395	3.9%	0.8%
25-34	1094	10.9%	9.2%
35-44	1560	15.6%	20.1%
45-54	1626	16.2%	10.0%
55-64	1247	12.4%	10.5%
65-74	820	8.2%	10.5%
75 or over	720	7.2%	9.2%

6. Library Users Feedback

This information is compiled from the Adult PLUS Survey, taken in September 2006

	Very Good	Good	Adequate	Poor	Very Poor
Opening Hours	21.7%	46.1%	25.0%	7.2%	0.0%
Staff Helpfulness	89.4%	10.6%	0.0%	0.0%	0.0%
Choice Of Books	24.2%	51.0%	22.9%	2.0%	0.0%
Condition Of Books	43.0%	51.0%	6.0%	0.0%	0.0%
This Library Overall	58.3%	34.6%	7.1%	0.0%	0.0%

Stock And Issues Figures

1. Stock holding

2006/05	At this library	Average for this level of library in Cambridgeshire
Adult books	4332	4752
Junior books	3783	1195
Reference books	221	171
Total:	8336	6118

2. No. of books borrowed

	Books borrowed		
	2005/06	2006/07	% +/-
This Library	38423	33748	-12%
Average for this level of library in Cambridgeshire	32844	31713	-3%

3. Books Borrowed per Hour Open

	Books borrowed per hour open		
	2005/06	2006/07	% +/-
This Library	37	32	-12%
Average for this level of library in Cambridgeshire	33	32	-3%

4. Junior Books Borrowed As a Percentage of Total

	Junior books borrowed as a % of total		
	2005/06	2006/07	% +/-
This Library	53	51	-2%
Average for this level of library in Cambridgeshire	51	50	-1%

5. Long term trend in book issues

	% change over 5 years
This Library	-8%
Average for this level of library in Cambridgeshire	-1%

Enquiries

	Enquiries		
	2004/05	2005/06	%+/-
This Library	3744	4381	17%
Average for this level of library in Cambridgeshire	2684	2961	10%

Note: These enquiries are in-person queries received across the library counter. They do not include telephone enquiries, which are directed to Cambridgeshire County Council's central Contact Centre.

Supervisors Comments

Linton Library continues to maintain excellent relations with the community it serves, and the increase in enquiries recorded is well above the county average.

Customer Services Manager / Area Managers Comments

It is an attractive library, in good accommodation, with an enthusiastic staff. Typical of unsolicited feedback are the following comments,

"I saw the book I wanted in the paper at the weekend, ordered it on Tuesday, received it on Friday, an excellent service." "Being Emailed a week before my books are due back is such a Godsend" "Everyone is so friendly and helpful."

"I just want to write and tell you how delighted I am with the service provided by my local library in Linton. The whole organisation is excellent. All the staff are friendly and helpful, the places is well ordered, smoothly operated and always welcoming. As a senior citizen I enjoy my visits and borrow books, DVD's and audio cassettes on a regular basis for myself, husband and grandchildren".