

Cambridgeshire Libraries, Archives & Information Service

Yaxley Library

Library Profile

2006/07

September, 2007

Foreword

For several years Cambridgeshire's library service has been developing the information it provides about the development and performance of its libraries. In a spirit of open and pro-active provision of information about the service, for the last few years a series of library profiles and other information sources has been made available in both paper and electronic formats.

The library profile is intended to give a rounded view of how each library in the service is performing in relation to others of a similar size within the authority; it is designed to provide contextual information about the library - for example access, local age profile, issue figures; and it investigates the learning, promotional and other activities in which the library has been engaged.

This library profile is a core element in a three-part plan to enable library customers and staff to be better informed about their library. A series of library information posters is displayed in every library - giving snapshot information on performance and other activities, and during the course of the last few years a programme of Library Development events has been rolled out. Using the library profile as the basis for engagement, these events enable library staff and managers to talk to local people, councillors and others about their library, its progress and its future. Findings from the events have been used to inform the service's ongoing planning processes, and progress against the actions identified is now displayed in each library.

If you would like to make any comments or enquiries about your library profile please contact

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Library Profile

YAXLEY LIBRARY 2006/07

Note: This profile represents a snapshot of the library during the year 2006/07. The profile is updated annually. Please check our website for up-to-date information (www.cambridgeshire.gov.uk/library)

A Summary Of Yaxley Library

Yaxley Library is a busy village library offering a wide range of services. A comprehensive series of activities and events for adults and children, and a committed staff team all contribute to the success of the library in the local community. The library offers reading groups for children, young adults & adults which are all equally popular. Yaxley Library became a “level 2” branch with effect from 2005 reflecting the level of business it undertakes.

An Extended View Of Yaxley Library

1. Accommodation

Yaxley Library is located in a purpose-built building, on a sloping site opposite the main shopping precinct, next to the clinic and a primary school.

Because of the sloping site, until recently the library comprised 3 different floor levels. The children’s library was on a lower level of the ground floor, and a small reference library was on a mezzanine floor. The steps leading down to the children’s area were not really safe for young children and the mezzanine stairs were too steep to be DDA compliant.

DDA work was carried out during 2003, improving access to the library by providing a completely new counter, automated doors, improved wall and hanging guiding and a new staircase to the mezzanine floor which is now used as a study area. The well in the Children’s library was filled in and is now at the same level as the rest of the ground floor. The library was also re-shelved and re-carpeted during the DDA closure period. There is good natural light from the many full-length windows.

2. Opening hours

This library opens for **27** hours a week:

Monday		2.30-7.00
Tuesday	9.30-1.00	2.00-5.00
Wednesday	Closed	
Thursday	9.30-1.00	2.00-5.00
Friday	9.30-1.00	2.00-5.00
Saturday	9.30-12.30	

3. Accessibility

Car park - No, nearest car park opposite library behind Shopping Centre

Public transport - Bus stop - 100 yards, Stagecoach 3, 4, 5, bus stop one mile Stagecoach X46, X48, 47 via A1

Ease of access - wheelchair friendly and fully accessible for all

4. IT equipment

Number of People's Network and other Computers	PN-Adult	PN-Children's	Total
	5	2	7

5. Activities

- 4 Reading Groups
- New Adult Reading Group, which meets in adjoining village of Holme.
- Newly formed, young adult group "Teenz 4 Boox" meets every four weeks, alternate Mondays to the "Maniacs"
 - The Seven Plus reading group meets in Yaxley library once a month on a Friday afternoon
 - The Children's Reading Group "Reading Maniacs" meets every four weeks on a Monday
- Regular displays & exhibitions promoting book stock
- Queens 80th Birthday celebrations commemorated with birthday activity session.
- 240 joined, 150 finished the Reading Mission
 - – Storytime, alternate Thursdays 2.15-2.45 (term-time only)
 - Rhymetime, alternate Fridays (term-time only) from 10.30 - 11.00

6. Special Events Through The Year

Staff recognised the public interest and resurgence of Doctor Who and created an excellent exhibition, which also promoted book stock etc to tie in with the popular BBC series.

Norman Cross Embroidery Group also provided a display for the Library that was well received by the local community.

A Local History display relating to Fenland Skating was also available for public viewing during February 2007.

Library Users And The Local Community

1. Active/regular users

- Number of borrowers registered at this library: 6485
- Number of borrowers with one or more items on loan: 802
- Number of “active” borrowers at this library (those who have borrowed within last 12 months): 2652

2. Membership – new members during 2006/07

Average new members per month	54
Average for this level of library in Cambridgeshire	49

3. Visits

	Visits		
	2005/06	2006/07	%+/-
This Library	35789	29289	-18%
Average for this level of library in Cambridgeshire	44684	44441	-1%

	Visits per open hour		
	2005/06	2006/07	%+/-
This Library	25	21	-16%
Average for this level of library in Cambridgeshire	28	28	-0%

4. Long term trend in visits

	% change over 5 years
This Library	-20%
Average for this level of library in Cambridgeshire	-2%

5. Local community age profile

This table shows the age breakdown of residents within the catchment area of the library, together with information about the age of customers currently using the library.

Age Group	Residents (from 2001 Census)		Library Customers (from PLUS surveys)
	Number	% of Library Catchment	% of Library Customers
0-4	871	6.3%	8.1%
5-9	962	7.0%	8.4%
10-14	972	7.1%	10.8%
15-19	770	5.6%	1.9%
20-24	645	4.7%	2.1%
25-34	2020	14.7%	15.6%
35-44	2246	16.4%	17.2%
45-54	2121	15.5%	9.5%
55-64	1484	10.8%	9.8%
65-74	962	7.0%	10.3%
75 or over	675	4.9%	6.1%

6. Library Users Feedback

This information is compiled from the Adult PLUS Survey, taken in September 2006

	Very Good	Good	Adequate	Poor	Very Poor
Opening Hours	26.6%	48.9%	19.6%	4.3%	0.5%
Staff Helpfulness	91.3%	8.7%	0.0%	0.0%	0.0%
Choice Of Books	27.8%	50.3%	18.7%	2.7%	0.5%
Condition Of Books	31.9%	59.3%	8.8%	0.0%	0.0%
This Library Overall	59.6%	36.9%	3.5%	0.0%	0.0%

Stock And Issue Figures

1. Stock holding

2006/07	At this library	Average for this level of library in Cambridgeshire
Adult books	4987	7547
Junior books	4762	5198
Reference books	177	241
Total:	9926	12986

2. No. of books borrowed

	Books borrowed		
	2005/06	2006/07	% +/-
This Library	58444	57820	-1%
Average for this level of library in Cambridgeshire	66492	66909	1%

3. Books Borrowed per Hour Open

	Books borrowed per hour open		
	2005/06	2006/07	% +/-
This Library	42	41	-2%
Average for this level of library in Cambridgeshire	42	42	0%

4. Junior Books Borrowed As A Percentage of Total

	Junior books borrowed as a % of total		
	2005/06	2006/07	% +/-
This Library	52	52	0%
Average for this level of library in Cambridgeshire	43	44	1%

5. Long term trend in book issues

	% change over 5 years
This Library	6%
Average for this level of library in Cambridgeshire	7%

Enquiries

	Enquiries		
	2005/06	2006/07	%+/-
This Library	7397	7410	0%
Average for this level of library in Cambridgeshire	5896	8801	49%

Note: These enquiries are in-person queries received across the library counter. They do not include telephone enquiries, which are directed to Cambridgeshire County Council's central Contact Centre.

Library Supervisors Comments

Yaxley Library continues to thrive with conscientious staff who complement the service offered.

Customer Services Manager Comments:

The staff at Yaxley Library have provided a full year of displays, events and activities for the local community, this has included local history displays, story times, rhyme times and another successful year with the Summer Reading Scheme.

The number of new members joining Yaxley on a monthly basis is higher than the average for this level of library, however this pattern is not reflected in the number of visits throughout the year. Junior book issues have remained steady and are still high in comparison with other level 2 libraries.