

HELP US TO HELP YOU

As highways authority the County Council is required to maintain the highways of Cambridgeshire to a standard appropriate to their status and use. Cambridgeshire County Council is responsible for 4,051 km of highway within Cambridgeshire.

Tell us about defects or potential hazards by contacting us on 0345 045 5212 or alternatively via our website:

www.cambridgeshire.gov.uk/transport/roads/reportingafault.htm

Please note that the Highways Agency are responsible for the M11, A14, A1(M), A1, A11, A47 and A428.

Contact their information line:

Telephone: 08457 50 40 30 www.highways.gov.uk

Contact us if you would like a copy of this leaflet on audio cassette or in Braille, large print or other languages.

WORKING ON THE HIGHWAY - A Guide For The Public



INTRODUCTION

This leaflet provides advice and information to members of the public considering working on the highway or ordering works on the highway in Cambridgeshire, to ensure their safety and that of other road users. Further information and help is always available from our highways officers, who are able to advise and sometimes carry out works for appropriate parties, such as parish councils.

ADVICE FOR MEMBERS OF THE PUBLIC CONSIDERING WORKING ON THE HIGHWAY

When working on the highway or ordering works on the highway through a contractor, members of the public need to consider the following:

- Legally, all works in the highway must be undertaken by a contractor or approved undertaker who holds a Street Works Qualification. The Street Works Qualification Register (SWQR) details need to be provided to Cambridgeshire County Council.
- Public liability insurance of up to £5 million, covering works in the highway must be provided. Confirmation from the insurers that this is included in any existing policies needs to be submitted with your application.

This is vital to ensure the safety of other people on the highway as well as your own.

- The works and the equipment must comply with current highway requirements, including NRSWA (the New Road Street Works Act), TMA (the Traffic Management Act), Road Traffic Signs Manual, etc.

Cambridgeshire County Council highways officers can help advise on this and there is further information on our website.

- Full surveys for any existing underground apparatus or services must be undertaken. This will determine where any new apparatus can be placed.

This is for your own protection, as accidental damage to fibre optics cables, for example, can prove very expensive.

- If you are placing any new apparatus (such as sewage pipes or fibre optic cable) under the ground, or street furniture or signs on the highway, the location needs to be agreed with a Cambridgeshire County Council area supervisor or manager.

Get in contact with us and we will be able to put you in touch with an area manager.

- Indemnity must be provided to protect Cambridgeshire County Council from future liability for privately owned apparatus. You will need to apply for a Section 50 Street Works Licence to place or retain apparatus in the street, and to inspect, maintain, adjust, repair, alter or renew the apparatus, change its position or remove it in the future.

To apply for a Street Works licence visit our website.

FURTHER HELP

The above is the basic advice that you need to follow to carry out or order works on the highway. However, everybody's works are different, and your needs may be more specialised. Contact us and we will see what we can do to help.

CONTACT DETAILS

Telephone: 0345 045 5212

www.cambridgeshire.gov.uk/transport