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Dear

I am writing to introduce to you a new floating support service for Cambridgeshire provided by Circle Support.

From July 01 2011 Circle Support will be working across Cambridgeshire supporting a range of vulnerable people to sustain tenancies, be financially included, access opportunities for better health, work, and education and to have their voices heard. We will work closely with local partners to support families, couples with a range of needs including mental health, domestic violence, substance use, learning disability, family breakdown and anti-social behaviour.

Circle Support provides support and care services and supported housing management services across the group partners of Circle. Our mission is to 'Enhance Life Chances'.

As the Circle's specialist care and support partner, Circle Support supports more than 5,300 people with a wide range of needs in our Sheltered and Supported housing services, Tenancy Sustainment services, Family Mediation and in our Alone in London service which helps young people under the age of 26 to solve housing problems and learn to live independent lives.

Our Specialist Housing Management Department provides homes and landlord services for more than 3,887 people, including older people, people with mental health problems, people with learning disabilities and young people.

Circle Support has been providing support since 1996 through the work with Circle 33 Housing association. Since then the organisation has grown and provided exceptional support services such as HARTs, SNAP and Islington Families. Some of our services have won awards such as InBiz partnership award 2003.

Circle Support is passionate about providing high quality services that match local needs. Our main strengths are within partnership working and we would like to continue to enhance this strength by working with you to meet your needs.

You can expect to see a creative approach to partnership working. We aim to have co-location partnership and run surgeries to help develop this relationship and meet customer's needs.

We are currently working with organisations to ensure service users are fully informed of the processes. We would like service users to feel secure and have a clear understanding of the ways in which we aim to continually assist them to achieve their goals. Equally, we would like to work with services that you recommend which will meet your expectations when supporting vulnerable people.

We will be sending you an invitation to come and meet our staff and find out what Circle Support will be doing in the next couple of months as we set up. In the meantime if you want to ask anything about the service or are interested in looking at particular joint working arrangements in advance, please call me on: **01223 202 719** or email **Jessica.Kuffour@circle.org.uk**

Yours sincerely

Jessica Kuffour
Team Manager
Circle Support