

Appendix B

ROLE DESCRIPTION

Supporting People Critical Friend

Role Aims:

- Meeting and talking to other Clients and their groups
- Feed back to Client Involvement Group meetings
- Talk to other Clients as part of Supporting People review process
- Influence decisions
- Promote Clients' voice in commissioning of services

Role Tasks:

- Attend and take part in Client Involvement Group meetings
- Ask questions if you don't understand what is being discussed
- Listen to and respect other people's views
- Review and discuss documents presented by the Supporting People Team to the Client Involvement Group
- Attend available training
- Assist Supporting People staff in Service Reviews by asking other Clients what they think about services they receive
- Consult with other Clients and/or their Groups
- Write down people's answers to the questions you ask and bring these to the Client Involvement Group meeting
- Attend Supporting People decision making meetings