

The Childcare Information Service...

The Childcare Information Service provides information, advice and assistance to all families about:

- Finding Childcare
- Paying for Childcare
- Working in Childcare.

Visits to family homes or to a childcare provider's premises

We will give individual appointment times. If for any reason there is a delay or the staff member is unable to attend, you will be informed and alternative arrangements will be made. If clients are unable to attend, please contact us.



Childcare Brokerage Service for Parents with a Disabled Child

Helping parents and carers to find
childcare for children with a disability

If you would like a copy of the text in this publication in large print, Braille, audio tape or in another language, please call Libby Cull Tel: 01954 273360



> Families Information Service

Childcare Brokerage Service

Helping parents and carers find childcare for children with a disability

Who can use this service?

- Any parent or carer whose child (0-19 years) has a disability and who would like to access childcare
- Organisations or teams who are working to support families with a disabled child*
- Family members who are supporting parents of disabled children.

How can this service help?

This service can help by:

- offering advice and assistance to parents and carers about the types of childcare that are available
- finding childcare to suit your child's and your family's needs
- helping parents to access appropriate sources of funding
- meeting parents to discuss needs and visit childcare settings with the family
- informing parents of how services are delivered and how to access them.

What are the benefits to you and your family?

- It will help more disabled children to access childcare and opportunities for early learning
- It will help parents and carers to return to work or study, or to retain their job
- It is tailored to meet individual families' needs
- It will help parents to access services more easily.

* Social Care teams working with families also have access to Cambridgeshire Childminding Respite Scheme (CCRS), a specialist referral service coordinated by the National Childminding Association (NCMA). This scheme will identify skilled childminders for children and/or their families with additional needs or in times of crisis. Social Care teams should contact Deborah.townsend@ncma.org.uk.

How do people access the service?

The service is provided by Cambridgeshire's Childcare Information Service, Opportunity Links, and is led by the childcare brokerage officer.

You can access the service in any of the following ways:

Phone: **0845 04 54 014** 8.30am - 5.30pm
Monday - Friday (with voicemail for out of hours calls)

Email: **info@opp-links.org.uk**

Fax: **01223 500281**

How much does it cost?

There is no charge for this service.

