1. Be wary of emails from unknown sources asking you for personal details.
2. Set up a junk mail filter to stop unwanted emails entering your account.
3. Always go to a bank’s official website to get information, don’t follow links within emails.
4. Make sure your payments online are secure, look for the padlock symbol in the address bar.
5. Say no to strangers offering to put money in your account, this could be illegal.

Remember if you’re not sure, get advice and always report a scam.

For advice on scams call
Citizens Advice Consumer Helpline: 03454 04 05 06
To report scams contact
Action Fraud: 0300 123 2040